




# 24/7 Online Access

In the member portal and the app, you can access your pharmacy benefits including:

- ✓ **View** your insurance card.
- ✓ **See** current prescriptions, deductible, and out-of-pocket amounts.
- ✓ **Compare** drug pricing.
- ✓ **Find** local pharmacies.

Whether you choose the member portal or the app, setting up your online account is easy with these steps:

- 1 **Start** by visiting the member portal at [truex.myrxplan.com](http://truex.myrxplan.com). If you prefer to use a mobile app, download  "MyRxPlan" in your app store.
- 2 **Register** for your online account with your member ID, group number, first and last name, and date of birth.
- 3 **Finish** the two-step verification process.
- 4 **In the app**, notice the MyRxPlan logo change to the True Rx icon.

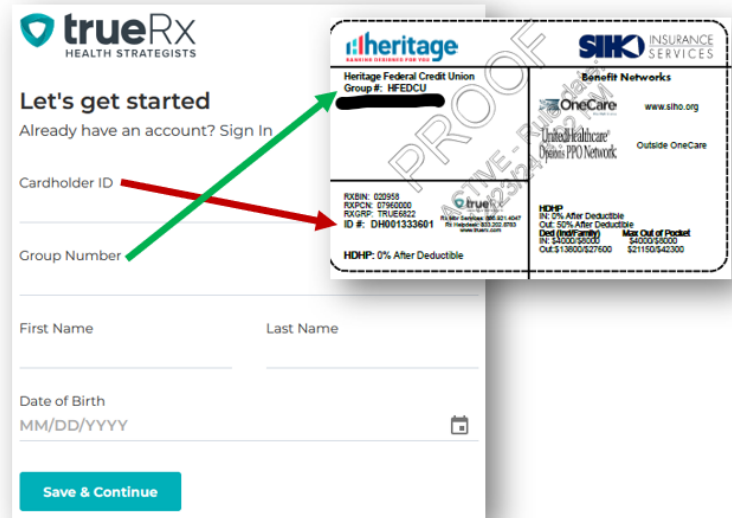
## How to register your card in True Rx:

Go to: [truex.myrxplan.com](http://truex.myrxplan.com)

Add your Cardholder ID (begins with DH) and the Group # HFEDCU

Add First Name, Last and DOB.

Click Save & Continue



The registration form includes the following fields:

- Cardholder ID (indicated by a red arrow pointing to the ID # on the insurance card)
- Group Number (indicated by a green arrow pointing to the Group # on the insurance card)
- First Name
- Last Name
- Date of Birth (MM/DD/YYYY)
- Save & Continue button

The insurance card overlay shows:

- Heritage Federal Credit Union Group #: HFEDCU
- Benefit Networks: OneCare (www.sihq.org), United Healthcare (Outside OneCare)
- Member ID: DH001333601
- Plan: HDHP: 0% After Deductible



SCAN

Scan with your phone camera to download the mobile app.

