

SIHO MEMBERS

Access to UnitedHealthcare Options PPO Network

The UnitedHealthcare Options PPO Network will be available to you and your family beginning on your medical coverage effective date with SIHO Insurance Services. Below are some frequently asked questions to help explain what this means and how this may impact your plan and provider search.

What is the UnitedHealthcare Options PPO Network?

The UnitedHealthcare Options PPO Network will serve as an out-of-state network solution for eligible SIHO plans. It can be used either as a travel network solution or as the primary network for employees who reside outside the state of Indiana.

Who is eligible for the UnitedHealthcare Options PPO Network?

Members enrolled in a SIHO plan who reside or travel outside the state of Indiana are eligible. This includes members who are traveling, students, and remote employees living outside of Indiana.

Will benefits change?

Benefits may change depending on your employer's plan design. Please contact your employer's benefits team to confirm benefit changes during your enrollment period.

Where is a list of participating providers?

A list of participating providers can be found on the UnitedHealthcare Options PPO provider directory. Scan the QR code and click "Search The Provider Network" under the Options PPO Provider tab.

Please note that UnitedHealthcare providers are not available inside the state of Indiana.



What steps do I need to take?

Be on the lookout for a new member ID card. All eligible members will receive new ID cards featuring the UnitedHealthcare Options PPO Network logo located on the card.

Have additional questions?

We're happy to help! Please contact our Member Services team.

- Local: (812) 378-7070
- Toll-Free: (800) 443-2980
- Email: MemberServices@siho.org

Our dedicated team is available Monday-Friday, 8am-6pm to discuss any additional questions you may have regarding the networks available to you. We look forward to serving you.